

# PRIVACY & COOKIE POLICY

## THREADSTONE CYBER SECURITY

ThreadStone Cyber Security B.V. respects your online privacy. To help us achieve our goal of providing the highest quality Products and Services, we use information from our interactions with you. Personal data from our customers and visitors of our website will be processed with the utmost diligence and in accordance with the General Data Protection Rules (GDPR) and other applicable laws.

We have posted this Privacy & Cookie policy on our website to let you know what kind of information we collect, the purposes for which we collect and use the information, how its handled, with whom it may be shared, and what choices you have regarding our use of your information.

You may contact ThreadStone Cyber Security B.V. at any time with any privacy questions or concerns and to see the personal information you have given us or to request correction.

This Privacy & Cookie Policy applies to the website/portal owned and/or operated by ThreadStone Cyber Security B.V.. By using our website/portal or through registration on the website/portal, you entrust your personal data to ThreadStone Cyber Security B.V. and grant us permission to process your personal data that you have provided to us in accordance with the provisions of this Privacy & Cookie policy.

We will not process your personal data for purposes other than described in this Privacy & Cookie Policy, unless you have given prior consent or we are legally obliged to do so. We also do not provide your information to third parties without your prior consent, unless necessary in the context of the implementation of the agreement and whether we should or should do so on the basis of the law.

### **YOUR PERSONAL DATA**

ThreadStone Cyber Security B.V. receives and stores any information you submit. You can choose not to provide certain information but then you may not be able to take advantage of many of our features. By simple usage of our website/portal or through registration, you grant us permission to process your personal data in accordance with the provisions of this Privacy & Cookie policy.

We will collect, store and use data such as your companies name and address, your name, e-mail-address, IP-address etc.. The website/portal then keeps record of this data.

We use the information that you provide to ThreadStone Cyber Security B.V. with the following purposes:

- processing and fulfilling your order,
- to give you access to the services and provide support by email or telephone;
- to detect and report possible security breaches,
- responding to your requests and your product inquiries
- communication with you,
- for our own financial accounting purposes (such as the submission of invoices),
- for marketing purposes.

ThreadStone Cyber Security B.V. will send you a confirmation e-mail upon completion of your registration. We may also send you an e-mail upon completion of your order or to remind you that the results are available in your own personal environment.

We may also regularly send you messages about, for example, important changes in our service to you (service messages). These service messages are necessary to provide you with the right service.

We do not and will not register sensitive personal data concerning a person's religion, race, political persuasion, health and sexual life, philosophy life or personal data concerning trade union membership.

We may obtain certain information about malware and vulnerability scans from reputable third parties or so-called processors.

### **SECURITY**

We do everything reasonable and possible to protect your personal information. We take appropriate technical and organizational measures to protect your personal data against loss, unauthorized use, alteration, disclosure or access,

unlawful destruction, and all other forms of unlawful processing and misuse. For example, we use Secure Sockets Layer (SSL), the industry-standard encryption technology to ensure that all of your information and scan information is protected to the highest standards over the internet. To log in, you need to use so-called strong authentication (password + code generated on a device of your choice).

Unfortunately no data transmission over the internet and no data storage can be fully secure. Consequently, while we endeavour to safeguard your personal data against unauthorized access and disclosure, we do not warrant or guarantee absolute security of any personal information you transmit to, from or through our website/portal. We will notify the Autoriteit Persoonsgegevens (AP) in the event we become aware of a security breach involving your personal data stored by or for us. By disclosing your e-mail address to us for any reason, you expressly consent to receive electronic notice from us in the event of a security breach. If you believe that your account or any data you provided to us is no longer secure, please notify ThreadStone Cyber Security B.V. immediately.

#### **OPT-OUT FOR COMMERCIAL COMMUNICATION**

If you do not wish to receive commercial communication from ThreadStone Cyber Security B.V. then please contact us. We also provide in our e-mails to customers a link to opt-out from commercial communications.

#### **IP ADDRESSES**

ThreadStone Cyber Security B.V. collects IP addresses to analyse trends, administer the website/portal, track movements of users and gather broad demographic information for aggregate use. In the portal, IP addresses are linked to personally identifiable information for logging purposes. On the website, IP addresses are not linked to personally identifiable information.

#### **RETENTION PERIODS**

We do not retain the data for longer than necessary to the information in this Privacy & Cookie Policy. If you have concluded an agreement with us, we will retain the information relating to a period of seven years (that is the legal retention requirement). The data shall be anonymised for analysis of purposes.

If you have subscribed to receive commercial communications via e-mail, we will keep this e-mail until you unsubscribed.

If you have asked a question through the website of another way, we will keep the information we know that you are satisfied with our response.

#### **YOUR RIGHTS**

If you wish to access or edit your personal data please contact ThreadStone Cyber Security B.V.. You also have the right to object the processing of your personal data if this is not necessary for the legitimate interests of ThreadStone Cyber Security B.V. or a third party.

You also have the right to delete or transfer the personal data you have provided and stored. In order to prevent abuse, we may ask you to identify yourself appropriately. When it comes to accessing personal data linked to a cookie, you should send a copy of the cookie in question. You can find it in your browser's settings.

If you want to access your personal information or change it, please contact ThreadStone Cyber Security. You also have the right to object to the processing of your personal information if this is not necessary for legitimate interests of ThreadStone Cyber Security or a third party. You also have the right to delete the personal data you provide.

#### **COOKIES**

We use cookies to keep track of your interactions with our website/portal and to make purchases possible. A cookie is a piece of data stored on a user's hard drive containing information about the user. We use the information to improve our website/portal and enhance the experience of its visitors. You can enable or disable cookies by modifying the settings in your browser. Please note that it is possible that our website/portal will no longer work optimally.

#### Google Analytics

We use Google Analytics on our website to collect information about how visitors use our website, including details of the website where the visitor has come from and the total number of times a visitor has been to our website. Google Analytics is not used on the portal.

#### **CONTACT**

If you have any questions in relation to the information concerning privacy and personal information, please contact ThreadStone Cyber Security B.V..

In case you want to contact ThreadStone Cyber Security, you can send an e-mail to [info@threadstone.eu](mailto:info@threadstone.eu) or send a letter to the address below. You can also contact us by phone via +31 (0) 85 060 7000.

ThreadStone Cyber Security B.V.  
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HSD Campus  
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2595 AN Den Haag  
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If your personal information has changed or if you no longer wish to use our services, please contact us and we will delete or update your personal information. ThreadStone Cyber Security may charge administration fees for this request. Remember to attach an official identification document to verify your identity.